



11-10-04

Client Matter No. 85899.0006
Express Mail No. EL961395363US

2177
IFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/001,947

Application of: David J. Jilk, et al.

Filed: November 14, 2001

Art Unit: 2177

Examiner: Mohammad Ali

Attorney Docket No. WIDE-002

For: UNIVERSAL TASK MANAGEMENT SYSTEM,
METHOD AND PRODUCT FOR AUTOMATICALLY
MANAGING REMOTE WORKERS, INCLUDING
AUTOMATICALLY TRAINING THE WORKERS

Confirmation No.:
8863

Customer No.:
25235

AMENDMENT

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the office communication mailed August 9, 2004, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

Amendments to the Drawings begin on page 15 of this paper and include an attached replacement sheet.

Remarks/Arguments begin on page 16 of this paper.

An **Appendix** including amended drawing figures is attached following page 22 of this paper.